STUDENT QUICK START GUIDE

This Quick Start Guide provides information to help you start using WebAssign.

1 ENROLL
Either your instructor enrolled you in a class and created a WebAssign® account for you, or she gave you a class key to enroll yourself and create your own account, if needed.

I have a class key
1. Go to www.webassign.net and click Have a class key?
2. Enter the class key your instructor gave you and click Submit.
3. If the correct class and section is listed, click Yes, this is my class.
4. Either provide your existing WebAssign account information or create a new account.
   o Select I already have a WebAssign account, enter your account information, and click Continue.
   o Select I need to create a WebAssign account, enter the requested information, and click Create My Account.

I do not have a class key

2 LOG IN
These instructions apply for most schools. Some schools use alternative login sites.
1. Go to www.webassign.net.
2. Type your Username, Institution code, and Password.
   If you did not receive a password, click Forgot your password and create a password.
3. Click Log In.
4. If you are enrolled in more than one class, select a class from the My Classes menu.

Note: The first time you log in, change your password.

If you can't log in to WebAssign:
• Look Up Your Username
• Reset Your Password

3 PURCHASE ACCESS
WebAssign gives you free access for two weeks after the start of class. To continue using WebAssign after that, either enter an access code or purchase access online.

Note: An Access Code included with some textbooks verifies that you have already purchased WebAssign access.

I have an access code
1. Confirm your code is valid on the Access Card Prefix Check page.
2. Log in to WebAssign.
3. Select enter an access code.
4. Select your access code prefix.
5. Enter your access code and click Continue.

I do not have an access code
1. Log in to WebAssign.
2. Select purchase access online and click Continue.
3. Select items, confirm any license agreements, and click Enter payment information.
4. In the PayPal page, provide your payment and contact information and click Continue.
5. Review your order and click Complete Purchase.
6. Close your receipt and start working in WebAssign.

4 LEARN
Your current assignments are listed on the Home page for each class.
1. Click the assignment name.
2. Answer the assignment questions.
   WebAssign supports many different question types. Some questions display a tools palette or open in a new window.
3. Submit your answers.
4. Review your marks and feedback.
   Usually you will see ✓ or ✗ for each answer.
5. Change your incorrect answers and submit again.
6. When you are done, always click Log out.

SYSTEM REQUIREMENTS
WebAssign is tested and supported for the following Web browsers:
Mozilla® Firefox®, version 12 or later
Internet Explorer®, version 8 or later
Google® Chrome™, version 19 or later
Apple® Safari®, version 5.1 or later

BROWSER SETTINGS
Configure the following settings in your Web browser:
• Allow cookies and pop-up windows from www.webassign.net.
• If you are accessing WebAssign from Blackboard, accept third-party cookies.
• Do not allow your browser to store your WebAssign password.

CUSTOMER SUPPORT
• Online help: click 
• Call: (800) 955-8275

The WebAssign Customer Support staff cannot:
• change your username or password
• give extensions
• change your score
• give you extra submissions
• help you with the content of assignments
• resolve problems with PayPal payments

PAYPAL SUPPORT
For payment problems, contact PayPal at paypal.com or 1-402-935-2050.

MORE INFORMATION
Search the online help for answers to most questions.
• Student Quick Start Guide for Blackboard
• Your WebAssign Account
• Log in
• Your Home Page
• System Requirements for WebAssign
• Enrollment in WebAssign Classes
• Purchase WebAssign Access

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